

# Students log-in credentials

## Instructions for the first access and the use of computer services in the University

Every student will have **two couples of log-in credentials**:

1) you can get the **first couple** of log-in credentials at the end of the enrolment procedure.

At the beginning of the enrolment procedure the system will assign you the following log-in credentials:

Login: name.surname

Password: at your choice

Going on with the enrolment, the log-in credentials become:

Login: registration number

Password: at your choice (the same as before)

With this couple of log-in credentials you can enter the [Servizi online per gli studenti \(S3\)](#) website for checking your academic career (**online booklet**) and the **App UniUpo**, downloadable from GooglePlay (Android system) and from AppStore (iOS system).

For any problems linked to this first couple of log-in credentials, please speak to the Segreteria Studenti (tel.0131283907, e-mail [segreteria.studenti.digspes@uniupo.it](mailto:segreteria.studenti.digspes@uniupo.it)).

2)The **second couple** of log-in credentials is needed for using your institutional e-mail [registrationnumber@studenti.uniupo.it](mailto:registrationnumber@studenti.uniupo.it), the university labs computers, [DIR](#) (Didattica in rete where you can download all the academic material uploaded by professors) and WiFi. For using it you will have to set up another password. You can do it connecting to the website <https://account.uniupo.it> and choosing "Struttura" then "Studenti". Insert the password of the first couple of log-in credentials (in the field "Password attuale") and set up the new couple of log-in credentials to use these services.

**Remember.** Your institutional e-mail address is the only e-mail address that you can use to communicate with the offices of the University. Your institutional e-mail address is: **registrationnumber@studenti.uniupo.it**. **You have to consult it every day**, connecting to mail.uniupo.it.

To change your password, reset it or reactivate it in case of loss [click here](#).

**ATTENTION: Students institutional e-mail uses the platform Gmail.**